

# WELFARE SUPPORT OFFICER TRAINING DAY

Thursday 3<sup>rd</sup> October 2019  
Conferencing Centre  
Cardiff City Stadium



# Itinerary

<b>0830 - 0845</b>	<b>Registration: Tea and Coffee</b>
0845 - 0900	Introduction and opening speech - ACC Jeremy Vaughan
0900 - 0930	Welfare Support Officer Role – T/C/Supt Mark Lenihan
0930 - 1030	Case Study – Inspectors Justin French & Mark Nicholson (Avon & Somerset)
<b>1030 - 1045</b>	<b>Tea &amp; Coffee</b>
1045 - 1115	PSD Role & Investigation Processes – DC Jon Evans
1115 - 1145	IOPC Role & Investigation Processes – Mel Palmer (IOPC)
1145 - 1200	Staff Associations – Mary Halligan/ Gwylan Brinkworth
1200 – 1230	Federation Input – Steven Treharne/ Danny A’Herne
<b>1230 - 1315</b>	<b>Lunch</b>
1315 – 1345	PSC Welfare Concern Process – Supervisor Emma Jones PSC
1345 - 1415	Communication Skills – CI Jason Herbert
1415 - 1530	Blue Light Mental Health – Amanda Collins
1530 - 1545	Occupational Health Role – Rachel Roberts/Amanda Collins
1545 - 1600	Closing Speech – Mr Stevenson Director of People and Organisation
<b>1600</b>	<b>Close of day.</b>

